



강남YBM 올킬토익

강사 이의선

Listening Comprehension Actual Test 1

[PART 1]

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[PART 2]

7. Mark your answer on your answer sheet.

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30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

[PART 3]

32 Who most likely is the woman?

- (A) Pharmacist
- (B) Receptionist
- (C) Doctor
- (D) Technician

33 What does the man want to do?

- (A) Change the payment method
- (B) Reschedule an appointment
- (C) Pick up the prescription
- (D) Request another receipt

34 What will the man do next?

- (A) Complete a survey
- (B) Review his medical records
- (C) Contact the doctor in person
- (D) Update his calendar

35 Where is the conversation most likely taking place?

- (A) At a clothing store
- (B) At an art gallery
- (C) At a furniture store
- (D) At a factory

36 What problem does the woman mention?

- (A) An item is out of stock.
- (B) The sales price is incorrect.
- (C) A shipment has been delayed.
- (D) A manager is unavailable.

37 What information does the woman ask for?

- (A) The sizes of some items
- (B) A credit card number
- (C) The man's contact information
- (D) Phone number of the factory

38 What is the purpose of the conversation?

- (A) To negotiate a ticket price
- (B) To improve a train service
- (C) To resolve a problem
- (D) To explain a procedure

39 Where is the conversation taking place?

- (A) In an auto repair shop
- (B) On a train car
- (C) In a baggage claim area
- (D) In a car rental office

40 What does the man say he will do?

- (A) Go to the ticket office
- (B) Contact the conductor
- (C) Refund a ticket
- (D) Gather his belongings

41 What is the conversation mainly about?

- (A) Developing a software
- (B) Revising a budget
- (C) Reimburse expenses
- (D) Attending a training session

42 What does the woman say about the current software?

- (A) It is run very slow.
- (B) It was expensive.
- (C) It is not easy to use.
- (D) It has limited feature.

43 What does the man advise the woman to do?

- (A) Reply to an e-mail
- (B) Bring a computer
- (C) Contact a supervisor
- (D) Restart a computer

- 44** What is the woman asking about?
- (A) The status of a delivery
 - (B) The amount of an order
 - (C) The number of new employees
 - (D) The contact information
- 45** What most likely is the man's job?
- (A) Office manager
 - (B) Personnel staff
 - (C) Warehouse worker
 - (D) Retail store clerk
- 46** What will the man do next?
- (A) Check an order form
 - (B) Contact the vendor
 - (C) Speak with his supervisor
 - (D) Change the date of a delivery
- 47** What type of business is the man calling?
- (A) A real estate agency
 - (B) A moving company
 - (C) An employment firm
 - (D) A manufacture

48 How did the man learn about the woman's agency?

- (A) From a colleague
- (B) From a magazine
- (C) From a newspaper
- (D) From the Internet

49 Why does the woman ask the man to wait?

- (A) To transfer a call to a supervisor
- (B) To look for some information
- (C) To give a drive direction
- (D) To change his reservation

50 What are the speakers mainly discussing?

- (A) New company management
- (B) Revised safety regulations
- (C) The terms of an agreement
- (D) Malfunction of equipment

51 What does the woman imply when she says, "I couldn't agree more."?

- (A) She is expressing frustration.
- (B) She disagrees with her coworker.
- (C) She wants to know more details about the product.
- (D) She doesn't want to change the schedule.

52 What will the woman probably do next?

- (A) Cancel an order
- (B) Compile a list
- (C) Call a service center
- (D) Visit a construction site

53 What are speakers discussing?

- (A) Planning an event
- (B) Updating a company's website
- (C) Making a brochure
- (D) Organizing a photo contest

54 What problem does Daniel mention?

- (A) Some equipment needs to be replaced.
- (B) Some information is not current.
- (C) Some documents are not printed in colors.
- (D) Some pictures are not clear.

55 What does the woman suggest?

- (A) Working overtime
- (B) Calling a supplier
- (C) Hiring additional staff
- (D) Submitting a help request

56 What is the man unable to do?

- (A) Install a projector
- (B) Log on a computer
- (C) Make a reservation
- (D) Reserve a document

57 According to the woman, what happened yesterday?

- (A) Some equipment was upgraded.
- (B) An office was relocated.
- (C) A software was launched.
- (D) An employee missed a meeting.

58 What does the woman say she will do?

- (A) Call a coworker
- (B) Print out the report
- (C) Upgrade a computer
- (D) Attend a meeting

59 Who most likely is the man?

- (A) A store clerk
- (B) A repair person
- (C) A travel agent
- (D) A restaurant server

60 What does the man mean when he says, "This item wasn't marked down."?

- (A) A discount isn't applied to some items.
- (B) An item she purchased is defective.
- (C) An expiration date has passed.
- (D) She paid more than she purchased.

61 What does the man say he will do next?

- (A) Return a purchase
- (B) Reduce a price
- (C) Check the inventory
- (D) Speak to a manager

62 What problem does the woman mention?

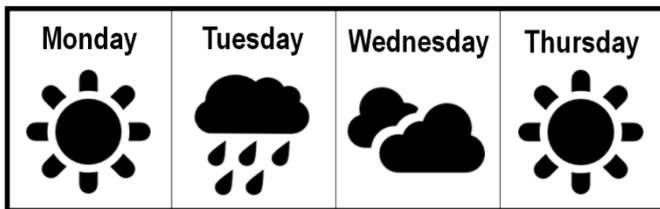
- (A) A lease has not been renewed.
- (B) There are not enough staff.
- (C) Business is unusually slow.
- (D) Hours of operation are too short.

63 What is the man concerned about?

- (A) Interviewing job candidates
- (B) Writing a sales report
- (C) Obtaining an approval
- (D) Giving a presentation

64 What are they going to do this afternoon?

- (A) Attend a seminar
- (B) Work together on a proposal
- (C) Schedule an interview
- (D) Conduct a customer survey



65 What are the speakers mainly discussing?

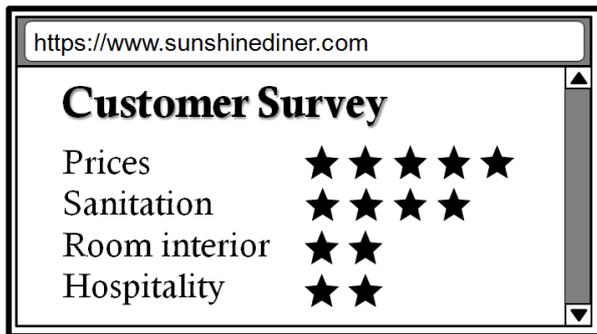
- (A) A retirement party
- (B) A welcome reception
- (C) A fund-raiser
- (D) A fashion show

66 Look at the graphic. When will the event most likely be held?

- (A) On Monday
- (B) On Tuesday
- (C) On Wednesday
- (D) On Thursday

67 What does the woman say she will do next?

- (A) Contact a supervisor
- (B) Write a report
- (C) Check the schedule
- (D) Place an order



68 Where does the speakers most likely work?

- (A) At a restaurant
- (B) At a hospital
- (C) At a theater
- (D) At a travel agency

69 Look at the graphic. Which category will be discussed in the next staff meeting?

- (A) Prices
- (B) Sanitation
- (C) Interior
- (D) Hospitality

70 What does the man suggest doing?

- (A) Providing a discount
- (B) Hiring a consultant
- (C) Training employees
- (D) Conducting another survey

[PART 4]

71 What is the radio broadcast mainly about?

- (A) A Cooking class
- (B) Business news
- (C) Local traffic conditions
- (D) An annual celebration

72 What recommendation is made in the broadcast?

- (A) Calling in to the station
- (B) Taking an alternative route
- (C) Using public transportation
- (D) Driving slowly for safety

73 What will listeners probably hear next?

- (A) A weather report
- (B) An interview
- (C) A commercial
- (D) A business news

74 Where does the speaker work?

- (A) An employ agency
- (B) A real estate
- (C) A bank
- (D) An insurance company

- 75** According to the speaker, what will happen next month?
- (A) Two businesses will merge.
 - (B) The office will be renovated.
 - (C) Some equipment will be replaced.
 - (D) New employees will be hired.
- 76** What does the speaker suggest the listeners to do?
- (A) Attend a training session
 - (B) Analyze sales data
 - (C) Review some information online
 - (D) Meet a deadline for the report
- 77** Why is the store holding an event?
- (A) A new store opening
 - (B) An anniversary
 - (C) A national holiday
 - (D) The launch of a new product
- 78** Where can the listeners receive a free gift?
- (A) At the information desk
 - (B) At the store entrance
 - (C) At the checkout station
 - (D) On the store Web site

79 How can the listeners receive coupons?

- (A) Fill out the survey at the front desk
- (B) Submit an application in advance
- (C) Sign up for the membership
- (D) Purchase more than 20 dollars

80 What is the purpose of the speech?

- (A) To introduce a new employee
- (B) To announce a new sales program
- (C) To present awards to employees
- (D) To celebrate a successful campaign

81 Where do the speakers most likely work?

- (A) A bank
- (B) An advertising agency
- (C) A food company
- (D) A graphic-design company

82 What will happen next month?

- (A) Some employees will get promotions.
- (B) Employees will receive bonuses.
- (C) The company will renew a contract.
- (D) Clients will visit the company.

83 Who is Maria Anderson?

- (A) A marketing expert
- (B) A sales manager
- (C) An economist
- (D) A customer service representative

84 Why does the speaker say, "I'll let Dr. Anderson tell you about it."?

- (A) He can't answer some questions.
- (B) He has finished introducing a topic.
- (C) He wants the audience to take another talk.
- (D) He doesn't want to interrupt the speaker.

85 What will happen after the talk?

- (A) The handout will be distributed.
- (B) The speaker will interview a special guest.
- (C) The listeners will watch a film.
- (D) An author will sign books.

86 Who most likely is the speaker?

- (A) A product developer
- (B) A marketing consultant
- (C) A founder of a company
- (D) A sales manager

- 87** Why does the speaker say, "We cannot afford to slow things down."?
- (A) To encourage the listeners to work hard
 - (B) To address the mistake
 - (C) To explain why new equipment is needed
 - (D) To provide a discount
- 88** According to the speaker, what does the business plan to do this year?
- (A) Provide special seminar
 - (B) Renovate a headquarter
 - (C) Open a local branch
 - (D) Recruit more employees
- 89** What does the speaker imply when he says, "once-in-a-lifetime chance."?
- (A) They can get more information.
 - (B) There is a chance to meet rare animals.
 - (C) Taking pictures is usually not allowed.
 - (D) They will have a great time during the tour.
- 90** According to the speaker, what should be avoided during the tour?
- (A) Exploring the site alone
 - (B) Taking photographs
 - (C) Making noise
 - (D) Eating and drinking food

91 What will the listeners do next?

- (A) Take a group picture
- (B) Have free time
- (C) Look around individually
- (D) Have a question and answer session

Order form	
<i>Customer: Samantha Johannes</i>	
Item	Quantity
Marker	5
Coffee cup	10
T-shirt	15
Folder	20

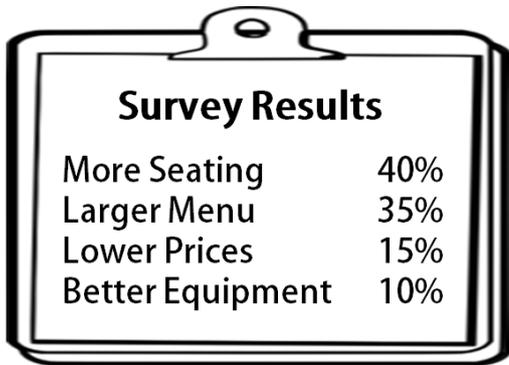
92 For which of the event will the items be used?

- (A) A board meeting
- (B) A job interview
- (C) A business presentation
- (D) An employee orientation

93 Look at the graphic. Which quantity of the order form will be changed?

- (A) 5
- (B) 10
- (C) 15
- (D) 20

- 94** What is the speaker doing next week?
- (A) She is starting a new job.
 - (B) She is going a business trip.
 - (C) She is giving a product demonstration.
 - (D) She is interviewing job applicants.



Survey Results	
More Seating	40%
Larger Menu	35%
Lower Prices	15%
Better Equipment	10%

- 95** What type of business does the speaker work for?
- (A) At a park
 - (B) At a airport
 - (C) At a supermarket
 - (D) At a factory
- 96** Look at the graphic. What survey results does the speaker want to address?
- (A) More seating
 - (B) Larger menu
 - (C) Lower prices
 - (D) Better equipment

97 What does the speaker ask the listeners to do?

- (A) Refer potential employees
- (B) Send an estimate
- (C) Tour a facility
- (D) Make a reservation

DESCRIPTION	AMOUNT
Car rental	\$180
Accommodation	\$160
Restaurant	\$40
Airfare	\$200

98 What problem does the speaker mention?

- (A) A reservation is not confirmed.
- (B) A parking pass is not validated.
- (C) A contract was not signed.
- (D) A receipt is missing.

99 Look at the graphic, which expense needs to be confirmed?

- (A) Car rental
- (B) Accommodation
- (C) Restaurant
- (D) Airfare

- 100** What does the speaker say he can do?
- (A) Revise a calculation
 - (B) Explain a procedure
 - (C) Reschedule a meeting
 - (D) Extend a deadline

[SCRIPTS]

1.



- (A) The man is wearing headphones.**
- (B) The man is closing a laptop.
- (C) The man is drinking from a cup.
- (D) The man is adjusting his chair.

2.



- (A) They're writing on a whiteboard.
- (B) They're seated around a table.**
- (C) The people are talking on telephones.
- (D) One of the men is pointing at a document.

3.



- (A) She's looking at the monitor.
- (B) She's examining safety glasses.
- (C) She's putting away a microscope.
- (D) She's using some laboratory equipment.**

4.



- (A) Furniture is being displayed in a store.
- (B) Some men are opening a box.
- (C) A vehicle is being parked in the garage.
- (D) Some men are loading a vehicle with furniture.**

5.



- (A) Some people are seated in a circle.
- (B) A stage is being set up indoors.
- (C) Some people are watching a performance.**
- (D) People are waiting to purchase a ticket.

6.



- (A) A rug is lying in front of the door.
- (B) A lamp is suspended from the ceiling.
- (C) A sofa is unoccupied.**
- (D) Some pillows are piled on a couch.

07 Who's in charge of the renovation project?

- (A) A special project.
- (B) About three months ago.
- (C) It would be Ms. Tammy.**

08 I met you at the international conference, didn't I?

- (A) Yes, in Beijing.**
- (B) What is the topic of the seminar?
- (C) I already met him.

09 When should I submit the contract?

- (A) To the human resource department.
- (B) Let me check that for you.**
- (C) In a certified envelope.

10 How did the interview go?

- (A) You can sign up online.
- (B) They have a new manager.
- (C) It couldn't have been better.**

11 Who'll be giving the keynote speech?

- (A) No, I haven't seen it.
- (B) Someone from Marketing department.**
- (C) I don't know how long it will take.

- 12 Are we out of toner again?
(A) No, there's more in the cabinet.
(B) They're brand new.
(C) He left at 10.
- 13 Why don't you restarting the machine?
(A) To install the program.
(B) I already did that.
(C) Sure, I'll reschedule it right away.
- 14 Why is the bank closing today?
(A) No, they weren't.
(B) It's a national holiday.
(C) I'm here for a convention.
- 15 How long is the flight to Hong-Kong?
(A) I enjoyed it.
(B) It won't take long.
(C) Once in a while.
- 16 Which caterer is supplying food for banquet?
(A) The same one we used last year.
(B) Yes, I'd be happy to.
(C) No doubt about it.

- 17** Why are there so many cars on the road today?
(A) There's a festival later.
(B) No, it's just down the street.
(C) Two new drivers.
- 18** Would you like me to fax or email the proposal to you?
(A) Either way is fine.
(B) Sure, I'd be happy to.
(C) In a telephone directory.
- 19** What did Ms. Angela say about the budget proposal?
(A) Yes, I did.
(B) She finally approved it.
(C) By regular mail.
- 20** Do you need to postpone the deadline for the sales report?
(A) No, it's almost finished.
(B) No, we're starting next week.
(C) It's not for sale.
- 21** Mr. Larry has canceled his appointment.
(A) At the 7 o'clock.
(B) A table for 6, please.
(C) Did he arrange another one?
- 22** Could you e-mail me the expense report?
(A) Sure, just give me a minute.
(B) The orders we just made are less expensive.
(C) Yes, I addressed the lecture in the seminar.

- 23** Where should I put this bag I found in Room A?
(A) Anytime tomorrow morning.
(B) A reservation for 6.
(C) You can leave it at the front desk.
- 24** The Smithsonian museum is on this street, isn't it?
(A) About 30 minutes.
(B) Admission is free.
(C) Laura has a map.
- 25** The best Vietnam restaurant in town is the Bar Saigon on 12 avenue.
(A) Dinner special please.
(B) That's good to know.
(C) Turn left at the gate.
- 26** Please read this manual thoroughly before tomorrow's manager meeting.
(A) Can you handle the technical problem for me?
(B) It'll be difficult to make a decision.
(C) I'll be sure to look it over.
- 27** Don't you need a new projector?
(A) Why don't you ask him?
(B) To replace a part.
(C) Yes, can I order one?
- 28** Have the results of the customer's survey come in yet?
(A) Fill out the form please.
(B) They weren't what we expected.
(C) She is in the meeting right now.

29 Where do we hold the new employee orientation?

- (A) **The same place as last year.**
- (B) It was scheduled for next week.
- (C) At the front desk.

30 Which vendor should we purchase office supplies from?

- (A) Keep your receipt as proof of purchase.
- (B) **Lucy is more familiar about that.**
- (C) Ok, we can lower the cost.

31 Where can I find Mr. James's office?

- (A) I saw him yesterday.
- (B) From 9 a.m. to 6 p.m.
- (C) **Have you checked the building directory?**

Questions 32-34 refer to the following conversation.

W: Hello, this is Amanda calling from Dr. Robinson's office.
I just wanted to confirm your appointment with the doctor on June 8th at 2 p.m.

M: Oh, no. I totally forgot about it. I don't think I can make it, because I've been assigned to the meeting with important clients. Is it possible to reschedule the appointment for Friday?

W: Let's see. Um.. Dr. Robinson can see you on Friday at 4 p.m.

M: I really appreciate it. I'll mark down that change in my calendar right now.

32 Who most likely is the woman?

- (A) Pharmacist
- (B) Receptionist**
- (C) Doctor
- (D) Technician

33 What does the man want to do?

- (A) Change the payment method
- (B) Reschedule an appointment**
- (C) Pick up the prescription
- (D) Request another receipt

34 What will the man do next?

- (A) Complete a survey
- (B) Review his medical records
- (C) Contact the doctor in person
- (D) Update his calendar**

Questions 35-37 refer to the following conversation.

M: Excuse me, I received a flyer a week ago, so I decided to stop by your store. Does that apply to armchair, too?

W: Absolutely. All the items listed on the flyer are up to half-off of full price. Do you have any sofa in mind?

M: I passed by a few days ago, and there was a white leather one.

W: Unfortunately, it's been sold. I already called the

manufacturer, but it might take 2 weeks or more. If you leave your phone number, I will let you know as soon as the item arrives.

35 Where is the conversation most likely taking place?

- (A) At a clothing store
- (B) At an art gallery
- (C) At a furniture store**
- (D) At a factory

36 What problem does the woman mention?

- (A) An item is out of stock.**
- (B) The sales price is incorrect.
- (C) A shipment has been delayed.
- (D) A manager is unavailable.

37 What information does the woman ask for?

- (A) The sizes of some items
- (B) A credit card number
- (C) The man's contact information**
- (D) Phone number of the factory

Questions 38-40 refer to the following conversation.

W: Excuse me sir, I think you might be sitting in my seat. My ticket says I'm supposed to be in seat 17A by the window.

M: Let me take a look at my ticket. Hmm... No, it seems that I'm in the right place. Here, have a look.

W: I see the problem. You misread the ticket. You're in 17A but in train car 6. We are in car 5.

M: Oh, I'm terribly sorry. I'm 17A in car 6. Please just give me a moment to get my baggage together.

38 What is the purpose of the conversation?

- (A) To negotiate a ticket price
- (B) To improve a train service
- (C) To resolve a problem**
- (D) To explain a procedure

39 Where is the conversation taking place?

- (A) In an auto repair shop
- (B) On a train car**
- (C) In a baggage claim area
- (D) In a car rental office

40 What does the man say he will do?

- (A) Go to the ticket office
- (B) Contact the conductor
- (C) Refund a ticket
- (D) Gather his belongings**

Questions 41-43 refer to the following conversation.

W: Hello. My supervisor told me to call you. I need to be trained of the new accounting software that we are changing over to next month.

M: Sure. There's a session this Monday at 3 o'clock that has a few spots left. Would you be available to attend that one?

W: Yes, that sound fine. It took me so long to learn how to use the current software but I hope that this new software is more user friendly.

M: The new program is much better. Just be sure to inform your supervisor when you will be attending and I will set up a laptop for you in the training room.

41 What is the conversation mainly about?

- (A) Developing a software
- (B) Revising a budget
- (C) Reimburse expenses
- (D) Attending a training session**

42 What does the woman say about the current software?

- (A) It is run very slow.
- (B) It was expensive.
- (C) It is not easy to use.**
- (D) It has limited feature.

43 What does the man advise the woman to do?

- (A) Reply to an e-mail
- (B) Bring a computer
- (C) Contact a supervisor**
- (D) Restart a computer

Questions 44-46 refer to the following conversation.

W: Good morning, Jay. This is Sophia in the personnel department. I'm waiting for some office supplies that I ordered. I'm wondering if they have arrived in the warehouse yet.

M: Hi, Sophia. I'm afraid I didn't see anything arrive for the personnel department.

W: Mmm. That's really disappointing. I placed the order two weeks ago. And I have to go to a meeting in a few minutes.

M: Well, let me call the supplier and ask them why this is taking so long.

44 What is the woman asking about?

- (A) The status of a delivery**
- (B) The amount of an order
- (C) The number of new employees
- (D) The contact information

45 What most likely is the man's job?

- (A) Office manager
- (B) Personnel staff
- (C) Warehouse worker**
- (D) Retail store clerk

- 46** What will the man do next?
- (A) Check an order form
 - (B) Contact the vendor**
 - (C) Speak with his supervisor
 - (D) Change the date of a delivery

Questions 47-49 refer to the following conversation.

M: Hi, I'm calling about renting a furnished apartment near the Central Station. I was referred to you by a coworker. You helped him rent a house a while ago.

W: We'd be happy to help you. We have several apartments close to the Central Station. Can you tell me a little more about what you're looking for?

M: My office is in the city center and I want to be within short walking distance of it.

W: We have several rental properties in that area. If you can stay on the line, I will check the listing on the computer to see what's available.

- 47** What type of business is the man calling?
- (A) A real estate agency**
 - (B) A moving company
 - (C) An employment firm
 - (D) A manufacture

48 How did the man learn about the woman's agency?

- (A) From a colleague
- (B) From a magazine
- (C) From a newspaper
- (D) From the Internet

49 Why does the woman ask the man to wait?

- (A) To transfer a call to a supervisor
- (B) To look for some information
- (C) To give a drive direction
- (D) To change his reservation

Questions 50-52 refer to the following conversation.

M: Is there any problem in here?

W: One of the conveyor belts is not working again. So I asked maintenance department to fix it.

M: What's new? It's not the first time. And I'm getting tired of these problems.

W: **I couldn't agree more.** I think we should find another supplier before one of us faces a serious problem.

M: You're right. Could you make a list of other firms we can contact? Please give them a call and get an estimate.

W: Yes, I'll do that right now.

50 What are the speakers mainly discussing?

- (A) New company management
- (B) Revised safety regulations
- (C) The terms of an agreement
- (D) Malfunction of equipment**

51 What does the woman imply when she says, "I couldn't agree more."?

- (A) She is expressing frustration.**
- (B) She disagrees with her coworker.
- (C) She wants to know more details about the product.
- (D) She doesn't want to change the schedule.

52 What will the woman probably do next?

- (A) Cancel an order
- (B) Compile a list**
- (C) Call a service center
- (D) Visit a construction site

Questions 53-55 refer to the following conversation with three speakers.

W: Hi, Could you both give me an update on designing the brochure for an advertising campaign for our new product line?

M1: It's coming along. I've finished creating a rough version of the text for the brochure and Mr. Daniel is in

the middle of editing the photos.

M2: Uhm.. I'm a bit worried about that we should take some photos again, because of the low resolution of the photos.

W: Oh, I'm little concerned. It will delay the start of our advertising campaign. I was hoping we could finish the brochure by the end of this month. What do you think about getting some temporary workers to help with the project?

M1: I like that idea.

53 What are speakers discussing?

- (A) Planning an event
- (B) Updating a company's website
- (C) Making a brochure**
- (D) Organizing a photo contest

54 What problem does Daniel mention?

- (A) Some equipment needs to be replaced.
- (B) Some information is not current.
- (C) Some documents are not printed in colors.
- (D) Some pictures are not clear.**

55 What does the woman suggest?

- (A) Working overtime
- (B) Calling a supplier
- (C) Hiring additional staff**
- (D) Submitting a help request

Questions 56-58 refer to the following conversation.

M: Jenny, is your computer working now?

W: Yeah, I'm not having any issues.

M: Hmm.. I'm having trouble logging in my computer. It keeps telling me that my password is incorrect.

W: Actually, the IT department replaced some servers last night, so perhaps the upgrade is causing your problem. Do you want me to call them?

M: That won't be necessary, but could you print out the latest financial report? I need a copy for the meeting in 30 minutes.

W: Sure, I could do that.

56 What is the man unable to do?

- (A) Install a projector
- (B) Log on a computer**
- (C) Make a reservation
- (D) Reserve a document

57 According to the woman, what happened yesterday?

(A) Some equipment was upgraded.

(B) An office was relocated.

(C) A software was launched.

(D) An employee missed a meeting.

58 What does the woman say she will do?

(A) Call a coworker

(B) Print out the report

(C) Upgrade a computer

(D) Attend a meeting

Questions 59-61 refer to the following conversation.

M: Hello, how can I help you?

W: Hi, I was here yesterday and purchased items, and I think I was overcharged. When I got home, I realized it has a 50% discount tag on the shirts.

M: Oh, I'm sorry to hear that. Could you show me the receipt, please?

W: Yes, here you go.

M: Umm... You're right. This item wasn't marked down. Let me refund you the difference now. You made your payment by cash, right?

W: Yes, but instead of handing me back the money, can I just take the same shirts in blue?

M: Sure, hold on a second while I check the inventory.

59 Who most likely is the man?

- (A) A store clerk**
- (B) A repair person
- (C) A travel agent
- (D) A restaurant server

60 What does the man mean when he says, "This item wasn't marked down."?

- (A) A discount isn't applied to some items.
- (B) An item she purchased is defective.
- (C) An expiration date has passed.
- (D) She paid more than she purchased.**

61 What does the man say he will do next?

- (A) Return a purchase
- (B) Reduce a price
- (C) Check the inventory**
- (D) Speak to a manager

Questions 62-64 refer to the following conversation.

M: We have too many projects to work on at the same time. In order to finish the project on time, we'll have to work overtime.

W: Since Sally left and Jenny took maternity leave, we've been seriously understaffed for now. Maybe we should hire more staff.

M: That would help us a lot. However we have to get management's approval first, and that's not going to be easy.

W: Yes, we should come up with a proposal and convince them that it's necessary for us. Let's get together this afternoon.

62 What problem does the woman mention?

- (A) A lease has not been renewed.
- (B) There are not enough staff.**
- (C) Business is unusually slow.
- (D) Hours of operation are too short.

63 What is the man concerned about?

- (A) Interviewing job candidates
- (B) Writing a sales report
- (C) Obtaining an approval**
- (D) Giving a presentation

64 What are they going to do this afternoon?

- (A) Attend a seminar
- (B) Work together on a proposal**
- (C) Schedule an interview
- (D) Conduct a customer survey

Questions 65-67 refer to the following conversation and weather forecast.

M: Hi, it's Mike. I'm calling with some updates on the fundraiser event we are organizing. Have you checked next week's weather forecast?

W: Oh, is that a problem? I've been so busy to check the weather.

M: Well, I think we need to move the event inside. There shouldn't be any rain that day, but it's expected to rain before the day of the event.

W: The ground will be too wet. Hmm... How about postponing the event on Thursday instead?

M: Actually, some people will be leaving for the conference in Manila on Thursday. So it'll have to be before then.

W: Oh, I see. I'll give the manager a call right now to make sure this change is OK.

Monday	Tuesday	Wednesday	Thursday
			

65 What are the speakers mainly discussing?

- (A) A retirement party
- (B) A welcome reception
- (C) A fund-raiser**
- (D) A fashion show

66 Look at the graphic. When will the event most likely be held?

- (A) On Monday
- (B) On Tuesday
- (C) On Wednesday**
- (D) On Thursday

67 What does the woman say she will do next?

- (A) Contact a supervisor**
- (B) Write a report
- (C) Check the schedule
- (D) Place an order

Questions 68-70 refer to the following conversation and graph.

M: Have you read the results of the customer survey taken by all customers who have dined here last month? I'm worried that we won't attract as many customers.

W: Well, there are definitely areas we need to work on.

W: True, how about discussing low rating areas with other staff. We need to think about how we can improve on

the areas.

M: At least we're renovating our interior of the rooms soon. So we can focus on the other low rating at our next staff meeting.

W: Also, maybe we should consider hiring a consultant to give us advice on how to give our customers better dining experiences.



68 Where does the speakers most likely work?

- (A) At a restaurant
- (B) At a hospital
- (C) At a theater
- (D) At a travel agency

69 Look at the graphic. Which category will be discussed in the next staff meeting?

- (A) Prices
- (B) Sanitation
- (C) Interior
- (D) Hospitality

70 What does the man suggest doing?

- (A) Providing a discount
- (B) Hiring a consultant**
- (C) Training employees
- (D) Conducting another survey

Questions 71-73 refer to the following broadcast.

M: This is the evening traffic report on Channel 14. Traffic is moving smoothly on most major roadways. But there's a delay on Annandale Street due to the parade of the annual Independence day. The parade will last for 3 hours, so you should try to avoid using Annandale Street during this time. I'll have another traffic update in an hour. Next up is Ms. Shon, who will be giving our listeners tips on authentic Italian food. Don't miss this talk. Stay tuned, I'll be back after the word from our sponsors.

71 What is the radio broadcast mainly about?

- (A) A Cooking class
- (B) Business news
- (C) Local traffic conditions**
- (D) An annual celebration

72 What recommendation is made in the broadcast?

- (A) Calling in to the station
- (B) Taking an alternative route**
- (C) Using public transportation
- (D) Driving slowly for safety

73 What will listeners probably hear next?

- (A) A weather report
- (B) An interview
- (C) A commercial**
- (D) A business news

Questions 74-76 refer to the following telephone message.

M: Thanks for coming to this meeting. I called this meeting to officially announce that our bank will be uniting with JK bank at the beginning of next month. I believe that the merger of two banks will have a positive impact on you as our employees. I'd like to discuss a few of the practical changes. The biggest change is that we will be moving to another building. Additionally, we need to install new software and integrate it with other systems. For full details about the specific schedule and regular updates, we highly recommend that you log on to

company's intranet website.

74 Where does the speaker work?

- (A) A employ agency
- (B) A real estate
- (C) A bank**
- (D) An insurance company

75 According to the speaker, what will happen next month?

- (A) Two businesses will merge.**
- (B) The office will be renovated.
- (C) Some equipment will be replaced.
- (D) New employees will be hired.

76 What does the speaker suggest the listeners to do?

- (A) Attend a training session
- (B) Analyze sales data
- (C) Review some information online**
- (D) Meet a deadline for the report

Questions 77-79 refer to the following announcement.

M: Thank you for shopping at Mason Supermarket. This weekend, Mason Supermarket is celebrating the 10th anniversary of our opening. To show our appreciation, we would like to offer you a complimentary shopping

bag as a special gift at the information desk. Also, for those who spend more than 20 dollars on a purchase, coupons will be provided upon making the payment. We hope you find your shopping experience at Mason to be satisfying. Thank you.

77 Why is the store holding an event?

- (A) A new store opening
- (B) An anniversary**
- (C) A national holiday
- (D) The launch of a new product

78 Where can the listeners receive a free gift?

- (A) At the information desk**
- (B) At the store entrance
- (C) At the checkout station
- (D) On the store Web site

79 How can the listeners receive coupons?

- (A) Fill out the survey at the front desk
- (B) Submit an application in advance
- (C) Sign up for the membership
- (D) Purchase more than 20 dollars**

Questions 80-82 refer to the following speech.

W: I want to start today's staff meeting with some very good news. As you know, this year our company got Gusto Bank as a new client. For the first time, we created ads on social networking sites as well. Gusto Bank reported that they have exceeded their sales projection since our campaign started. This is a great achievement and they are very pleased with the work done in our company. To recognize your effort and encourage continuous dedication, next month all employees will receive a 10% bonus. I hope we can celebrate this success and endeavor to make our company better.

80 What is the purpose of the speech?

- (A) To introduce a new employee
- (B) To announce a new sales program
- (C) To present awards to employees
- (D) To celebrate a successful campaign**

81 Where do the speakers most likely work?

- (A) A bank
- (B) An advertising agency**
- (C) A food company
- (D) A graphic-design company

82 What will happen next month?

- (A) Some employees will get promotions.
- (B) Employees will receive bonuses.**
- (C) The company will renew a contract.
- (D) Clients will visit the company.

Questions 83-85 refer to the following introduction.

W: Thanks for attending our company's training session. I'd like to introduce our first speaker, Dr. Maria Anderson. She has been recognized as an expert in marketing techniques and consumer behavior. We're very fortunate that she can speak to us tonight. Dr. Anderson is going to tell us about modern marketing strategies that will more effectively deliver clients. Without further delay, I'll let Dr. Anderson tell you about it. Following her talk, she'll stay for a while to sign copies of her new book. Now everyone, please give Dr. Anderson a warm welcome.

83 Who is Maria Anderson?

- (A) A marketing expert**
- (B) A sales manager
- (C) An economist
- (D) A customer service representative

84 Why does the speaker say, "I'll let Dr. Anderson tell you about it."?

- (A) He can't answer some questions.
- (B) He has finished introducing a topic.**
- (C) He wants the audience to take another talk.
- (D) He doesn't want to interrupt the speaker.

85 What will happen after the talk?

- (A) The handout will be distributed.
- (B) The speaker will interview a special guest.
- (C) The listeners will watch a film.
- (D) An author will sign books.**

Questions 86-88 refer to the following excerpt from a meeting.

W: Thank you for coming, everyone. When I started the business 5 years ago, I was not sure how well it would be. We launched our products in Asian markets last year, and it was difficult time for the company. But the

results show that we've exceeded our goal. Of course, there's always room for improvement. We cannot afford to slow things down. If we want to be competitive, we will have to provide outstanding service. Also, this year we plan to hire more international marketing experts in order to make us a market leader in Asian market.

86 Who most likely is the speaker?

- (A) A product developer
- (B) A marketing consultant
- (C) A founder of a company**
- (D) A sales manager

87 Why does the speaker say, "We cannot afford to slow things down."?

- (A) To encourage the listeners to work hard**
- (B) To address the mistake
- (C) To explain why new equipment is needed
- (D) To provide a discount

88 According to the speaker, what does the business plan to do this year?

- (A) Provide special seminar
- (B) Renovate a headquarter
- (C) Open a local branch
- (D) Recruit more employees**

Questions 89-91 refer to the following tour information.

M: Okay, next spot is the most popular among tour groups. I'm very excited to show you the majestic Victoria Falls, which is renowned for its outstanding scenery. This will be a once-in-a-lifetime chance for you to experience the natural beauty at its best. Our tour will last about 3 hours and we will walk about 1 kilometer along the Victoria path. You will have plenty of time to enjoy the waterfalls and welcome to take pictures during the tour. But you're not allowed to wander around by yourself. So be sure to stay with group at all times. Before we begin, are there any questions you might have?

- 89** What does the speaker imply when he says, "once-in-a-lifetime chance."?
- (A) They can get more information.
 - (B) There is a chance to meet rare animals.
 - (C) Taking pictures is usually not allowed.
 - (D) They will have a great time during the tour.**

90 According to the speaker, what should be avoided during the tour?

- (A) Exploring the site alone**
- (B) Taking photographs
- (C) Making noise
- (D) Eating and drinking food

91 What will the listeners do next?

- (A) Take a group picture
- (B) Have free time
- (C) Look around individually
- (D) Have a question and answer session**

Questions 92-94 refer to the following telephone message and order form

W: Hello, this is Samantha calling from GM Finance. I wanted to follow up you about the order form that I send you yesterday. It's for our company's new hires at their orientation next week, and I found out that I made a mistake in the order form. If the items have not been delivered yet, I'd like to double the number of coffee cups. Also, I wanted to let you know that I'll be away on business trip next week. If anything comes up, you can

call Daniel in HR. He will take care of that.

Order form	
<i>Customer: Samantha Johannes</i>	
Item	Quantity
Marker	5
Coffee cup	10
T-shirt	15
Folder	20

92 For which of the event will the items be used?

- (A) A board meeting
- (B) A job interview
- (C) A business presentation
- (D) An employee orientation**

93 Look at the graphic. Which quantity of the order form will be changed?

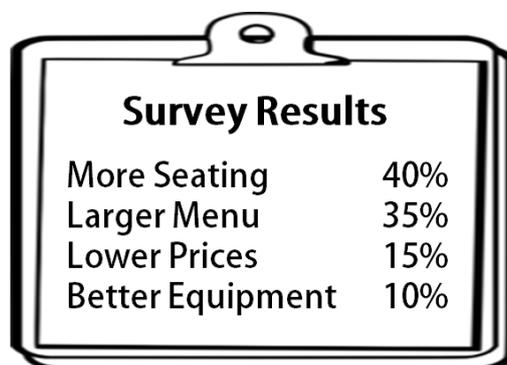
- (A) 5
- (B) 10**
- (C) 15
- (D) 20

94 What is the speaker doing next week?

- (A) She is starting a new job.
- (B) She is going a business trip.**
- (C) She is giving a product demonstration.
- (D) She is interviewing job applicants.

Questions 95-97 refer to the following excerpt from a meeting and chart.

W: I'd like to finish off today's meeting by thanking you for taking our survey. These results are important, since we are committed to employee satisfaction. We received many suggestions for improving our factory's cafeteria. Let's look at those results now. As you can see, most staff said they would like a larger dining area, but we can't afford an expansion right now. However, we can hire a couple of new staff members so we can address the second-most-popular suggestion. If you know qualified people who might be interested in the position here, please let me know.



Survey Results	
More Seating	40%
Larger Menu	35%
Lower Prices	15%
Better Equipment	10%

95 What type of business does the speaker work for?

- (A) At a park
- (B) At a airport
- (C) At a supermarket
- (D) At a factory**

96 Look at the graphic. What survey results does the speaker want to address?

- (A) More seating
- (B) Larger menu**
- (C) Lower prices
- (D) Better equipment

97 What does the speaker ask the listeners to do?

- (A) Refer potential employees**
- (B) Send an estimate
- (C) Tour a facility
- (D) Make a reservation

Questions 98-100 refer to the following telephone message and expense report.

M: Hi, Angela. It's Kevin from accounting department. I'm calling about the problem with your expense report you've submitted for your trip to Miami. You have submitted the report and receipt on the payment and it

looks like one of the receipts is missing. I see you are requesting reimbursement for an expense of \$160, but I can't find the receipt for it. I think you didn't include with your report. So, please let me know whether you have the receipt or not. If you don't have any more, I'll explain how you request reimbursement without a receipt.

DESCRIPTION	AMOUNT
Car rental	\$180
Accommodation	\$160
Restaurant	\$40
Airfare	\$200

98 What problem does the speaker mention?

- (A) A reservation is not confirmed.
- (B) A parking pass is not validated.
- (C) A contract was not signed.
- (D) A receipt is missing.**

99 Look at the graphic, which expense needs to be confirmed?

- (A) Car rental
- (B) Accommodation**
- (C) Restaurant
- (D) Airfare

100 What does the speaker say he can do?

(A) Revise a calculation

(B) Explain a procedure

(C) Reschedule a meeting

(D) Extend a deadline

TEST 01 정답

01 (A) 02 (B) 03 (D) 04 (D) 05 (C)

06 (C) 07 (C) 08 (A) 09 (B) 10 (C)

11 (B) 12 (A) 13 (B) 14 (B) 15 (B)

16 (A) 17 (A) 18 (A) 19 (B) 20 (A)

21 (C) 22 (A) 23 (C) 24 (C) 25 (B)

26 (C) 27 (C) 28 (B) 29 (A) 30 (B)

31 (C) 32 (B) 33 (B) 34 (D) 35 (C)

36 (A) 37 (C) 38 (A) 39 (B) 40 (D)

41 (D) 42 (C) 43 (C) 44 (A) 45 (C)

46 (B) 47 (A) 48 (A) 49 (B) 50 (D)

51 (A) 52 (B) 53 (C) 54 (D) 55 (C)

56 (B) 57 (A) 58 (B) 59 (A) 60 (D)

61 (C) 62 (B) 63 (C) 64 (B) 65 (C)

- 66 (C) 67 (A) 68 (A) 69 (D) 70 (B)
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- 76 (C) 77 (B) 78 (A) 79 (D) 80 (D)
- 81 (B) 82 (B) 83 (A) 84 (B) 85 (D)
- 86 (C) 87 (A) 88 (D) 89 (D) 90 (A)
- 91 (D) 92 (D) 93 (B) 94 (B) 95 (A)
- 96 (B) 97 (A) 98 (D) 99 (B) 100 (B)

Listening Comprehension Actual Test 2

[PART 1]

1.



2.



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[PART 2]

7. Mark your answer on your answer sheet.

8. Mark your answer on your answer sheet.

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31. Mark your answer on your answer sheet.

[PART 3]

32. What service does the speaker discuss?

- (A) Lawn maintenance
- (B) Insect remover
- (C) Tree planting
- (D) Fence installation

33. What does the woman want to do?

- (A) File a complaint
- (B) Confirm product specifications
- (C) Get a price estimate
- (D) Reschedule an appointment

34. What does the woman make a suggestion about?

- (A) What to bring
- (B) Where to park
- (C) How much to charge
- (D) Whom to hire

35. Why is the woman at the supermarket today?

- (A) To meet the owner
- (B) To conduct a survey
- (C) To set up a display
- (D) To buy some food

- 36.** What did the owner change about the supermarket last year?
- (A) The location
 - (B) The hours
 - (C) The names
 - (D) The manager
- 37.** What does the man say he likes about the supermarket?
- (A) The low prices
 - (B) The store design
 - (C) The wide selection of products
 - (D) The friendly customer service
- 38.** What is the conversation mainly about?
- (A) Flight delays
 - (B) Missing luggage
 - (C) Seat assignments
 - (D) Gate changes
- 39.** What does the woman say she must do the next day?
- (A) Lead a tour
 - (B) Check into a hotel
 - (C) Give a presentation
 - (D) Travel to a different city

40. What does the man recommend that the woman do?

- (A) Bring a photo identification
- (B) Return at a later time
- (C) Use public transportation
- (D) Consult the pamphlet

41. Why is the woman calling the hotel?

- (A) To organize a conference
- (B) To confirm a booking
- (C) To change a reservation
- (D) To complain about a service

42. What does the man suggest?

- (A) Taking a shuttle bus
- (B) Staying an additional night
- (C) Calling back at a later time
- (D) Checking the hotel's Web site

43. According to the man, what might be possible for conference participants?

- (A) Waiving a fee
- (B) Providing a schedule
- (C) Reducing a rate
- (D) Changing a restriction

- 44.** What were the speakers notified about?
(A) An annual inspection
(B) A construction delay
(C) New travel regulations
(D) Network system maintenance
- 45.** What had the speakers planned to do tomorrow?
(A) Discuss a design
(B) Update a set of blueprints
(C) Host a welcome reception
(D) Complete a research project
- 46.** What does the man recommend?
(A) Having employees work off-site
(B) Changing computer passwords
(C) Holding a meeting by phone
(D) Extending a deadline
- 47.** What is the conversation mainly about?
(A) Building a new house
(B) Renting an apartment
(C) Renovating a living room
(D) Purchasing a property
- 48.** What problem does the woman mention?
(A) A price is higher than expected.
(B) A product was discontinued.
(C) She could not find an item she wanted.
(D) She ordered the wrong type of paint.

49. What is available only until end of the month?

- (A) Free installation service
- (B) A free gift with a purchase
- (C) An extended warranty
- (D) Reduced prices

50. Where are the speakers?

- (A) At a library
- (B) At a bookstore
- (C) At a print shop
- (D) At a publishing company

51. What problem does the woman mention?

- (A) A book is not available.
- (B) A newspaper delivery is late.
- (C) A facility is closed.
- (D) A printer is not working.

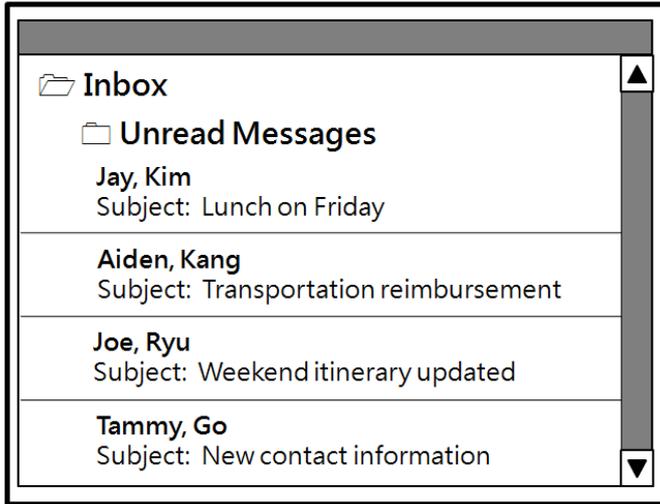
52. What does the woman suggest the man do?

- (A) Renew a subscription
- (B) Call technical support
- (C) Give his email address
- (D) Visit another location

- 53.** What does the woman request?
- (A) A price estimate
 - (B) A street map
 - (C) A different rental car
 - (D) A temporary parking permit
- 54.** Why does the man say, "There's a policy against that."?
- (A) To make a recommendation
 - (B) To complete some paperwork
 - (C) To refuse a request
 - (D) To ask for an exception
- 55.** What does the man suggest?
- (A) Rescheduling an appointment
 - (B) Paying with a credit card
 - (C) Using an alternate parking area
 - (D) Selecting a smaller vehicle
- 56.** What is the conversation mainly about?
- (A) Organizing a meeting
 - (B) Redecorating an office
 - (C) Stopping mail delivery
 - (D) Finding a lost package

- 57.** Why does the woman say, “I’m actually going to be out of country.”?
- (A) To decline man’s suggestion
 - (B) To ask for a mail address
 - (C) To accept additional service
 - (D) To renew the subscription
- 58.** What will the woman most likely tell the man next?
- (A) The date of her return
 - (B) Her email address
 - (C) The topic of her workshop
 - (D) Her subscription number
- 59.** What problem does the woman mention?
- (A) Her schedule is very busy.
 - (B) A fee has increased.
 - (C) A fitness center is closing.
 - (D) A building is under construction.
- 60.** What does the man say about the swimming pool?
- (A) It will not be open next month.
 - (B) It has swimming instructors available.
 - (C) Its hours were recently extended.
 - (D) It is not crowded in the morning.

- 61.** How can the woman obtain a discount?
- (A) By presenting a voucher
 - (B) By referring a friend's name
 - (C) By going to a facility on weekdays only
 - (D) By paying for several months in advance
- 62.** Where do the speakers most likely work?
- (A) At a moving company
 - (B) At a construction firm
 - (C) At an apartment management office
 - (D) At an interior design company
- 63.** What does the man imply when he says, "but that was quite a while ago"?
- (A) A new lighting fixture should be installed.
 - (B) A procedure has been improved.
 - (C) A decision should be reconsidered.
 - (D) Electric wires should be changed.
- 64.** What will the man do next?
- (A) Purchase new equipment
 - (B) Research some prices
 - (C) Send a maintenance person
 - (D) Replace a device



65. What event are the speakers planning to attend?

- (A) A career fair
- (B) A marketing meeting
- (C) A department picnic
- (D) A technology conference

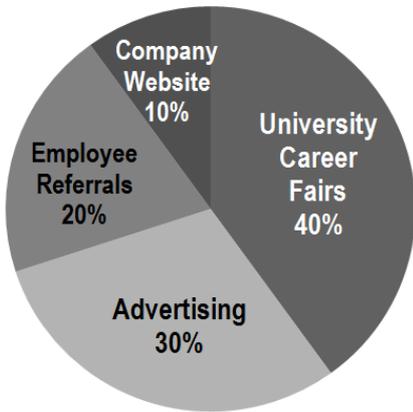
66. Look at the graphic. Who's e-mail does the woman mention?

- (A) Jay, Kim
- (B) Aiden, Kang
- (C) Joe, Ryu
- (D) Tammy, Go

67. What will the man probably do next?

- (A) Go to the station
- (B) Reserve tickets
- (C) Call a travel agency
- (D) Provide transportation

How do we find employees?



68. What does the woman want to do?

- (A) Make travel arrangements
- (B) Receive a budget report
- (C) Change hiring method
- (D) Address a lecture

69. Look at the graphic. Which method does the man suggest using?

- (A) University career fairs
- (B) Advertising
- (C) Employee referrals
- (D) Company Web site

70. What does the woman suggest the man do?

- (A) Simplify a survey
- (B) Review a contract
- (C) Work with a colleague
- (D) Provide more training opportunities

[PART 4]

71. What is the purpose of the telephone message?

- (A) To confirm a travel time
- (B) To follow up on a job interview
- (C) To inquire about some housing
- (D) To get direction to a business

72. What does the speaker say she is worried about?

- (A) Finding an office space
- (B) Maintaining a house
- (C) Missing a flight
- (D) Commuting to a job

73. What does the speaker ask the listener to do?

- (A) Give her a map
- (B) Return her call
- (C) Make a reservation
- (D) Consult some websites

74. What type of business is being advertised?

- (A) A web-design firm
- (B) A hardware store
- (C) A real estate agency
- (D) A remodeling company

- 75.** What does the speaker mean when she says, "Who wants to do that"?
- (A) A task is inconvenient.
 - (B) A project requires more volunteers.
 - (C) An event is no longer popular.
 - (D) An application period has begun.
- 76.** What does the speaker suggest the listeners do online?
- (A) View work samples
 - (B) Leave comments
 - (C) Request a consultation
 - (D) Find a business location
- 77.** Where is this announcement most likely taking place?
- (A) In a park
 - (B) In a hotel
 - (C) In a library
 - (D) In a museum
- 78.** What does the speaker say about the gift shop?
- (A) It will be closing for renovations.
 - (B) It will be selling special merchandise.
 - (C) It has free maps.
 - (D) It is offering a discount today.

- 79.** What does the speaker encourage the listener to do?
- (A) Volunteer at the museum
 - (B) Purchase advance tickets
 - (C) Register for mailing list
 - (D) Meet some visiting artists
- 80.** Who is the speaker most likely talking to?
- (A) Construction workers
 - (B) Store managers
 - (C) A city official
 - (D) Hospital staff
- 81.** According to the speaker, what has changed about the project?
- (A) A new supervisor has been appointed.
 - (B) A deadline has been extended.
 - (C) A design has been rejected.
 - (D) A budget has been reduced.
- 82.** What will the speaker most likely do next?
- (A) Distribute some documents
 - (B) Introduce a guest
 - (C) Complete an installation
 - (D) Answer some questions

83. What will take place this weekend?

- (A) A sales event
- (B) A grand opening
- (C) A building inspection
- (D) A store renovation

84. What is the purpose of the announcement?

- (A) To explain a security procedure
- (B) To describe a store layout
- (C) To assign work tasks
- (D) To introduce new hires

85. What should salespeople explain to customers?

- (A) A return policy
- (B) Membership benefits
- (C) New models of products
- (D) Sales items

86. What is the main topic of the broadcast?

- (A) An annual budget
- (B) A business acquisition
- (C) Employment figures
- (D) A marketing campaign

87. What type of business is AK Holton?

- (A) An online magazine company
- (B) An interior design firm
- (C) An advertising agency
- (D) A clothing company

88. What does the speaker encourage the listeners to do?

- (A) Listen to an interview
- (B) Visit a website
- (C) Apply for a job
- (D) Enter a contest

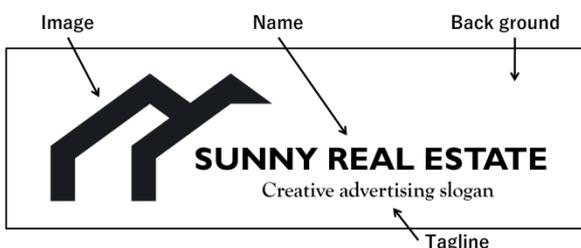
89. What caused the problem?

- (A) A power outage
- (B) A delayed material shipment
- (C) An inclement weather condition
- (D) A broken piece of machinery

90. What are the employees asked to do before leaving work?

- (A) Turn in their time sheets
- (B) Clean their work areas
- (C) Unplug some equipment
- (D) Submit a service request

- 91.** Why are listeners told to call main office?
 (A) To obtain a parking permit
 (B) To check business hours
 (C) To hear a weather report
 (D) To volunteer for a task
- 92.** What type of company does the speaker work for?
 (A) An airline company
 (B) A recruiting agency
 (C) A magazine publisher
 (D) A manufacturing plant
- 93.** According to the speaker, what did the listener participate in last week?
 (A) A scientific experiment
 (B) A flight simulation
 (C) A press conference
 (D) A sporting event
- 94.** What should the listener do by next Saturday?
 (A) Submit a job application
 (B) Submit a certification
 (C) Conduct a job interview
 (D) Turn in a signed contract



95. Who is the workshop intended for?

- (A) Corporate executives
- (B) Bank tellers
- (C) Small business owners
- (D) Magazine editors

96. Look at the graphic. Which part of the logo does the speaker discuss first?

- (A) An image
- (B) A name
- (C) A background
- (D) A tagline

97. What will be distributed to the listeners?

- (A) Refreshments
- (B) Coupons
- (C) Promotional materials
- (D) Seminar schedule

Thursday Schedule	
10:00	
11:00	Client consultation
12:00	
13:00	Marketing conference
14:00	
15:00	Budgeting Seminar
16:00	

98. Who most likely is the message for?

- (A) A computer technician
- (B) A department manager
- (C) An accountant
- (D) HR department staff

99. Look at the graphic. What time does the speaker want to meet?

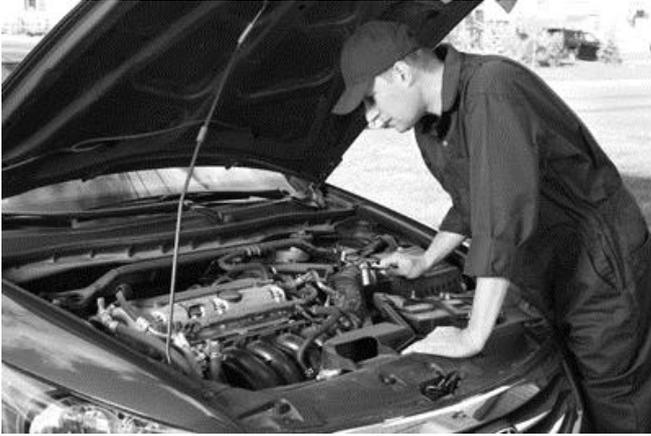
- (A) At 10:00
- (B) At 12:00
- (C) At 14:00
- (D) At 16:00

100. What would the speaker like to discuss at the meeting?

- (A) A project budget
- (B) A client complaint
- (C) A hiring process
- (D) An arrangement for travel

[SCRIPTS]

1.



(A) He's inspecting a vehicle.

(B) He's changing a tire.

(C) He's parking a vehicle.

(D) He's holding a power tool.

2.



(A) They're wrapping a product.

(B) They're looking through the bag.

(C) They're purchasing some merchandise.

(D) They're walking side by side.

3.



- (A) A woman is drinking from a cup.
- (B) A woman is paying for their meal.
- (C) A man is holding a serving tray.**
- (D) A customers are waiting to be seated.

4.



- (A) She's reading a document.
- (B) She's taking off her jacket.
- (C) She's looking into equipment.**
- (D) She's measuring a carpet for installation.

5.



- (A) A stone fence surrounds the house.
- (B) The grass is being mowed.
- (C) A ladder is propped against a wall.**
- (D) A ladder is being carried.

6.



- (A) One of the workers is driving a vehicle.
- (B) They're standing in line for a sporting event.
- (C) A cart has been loaded with bricks.
- (D) Construction work is being carried out.**

07. Who has the lab test results?

(A) I think Ryan has them.

(B) About 30 people

(C) Yes, It'll be ready soon.

08. Isn't your client meeting this afternoon?

(A) You did a good job.

(B) Yes, that would be great.

(C) Oh, thanks for reminding me.

09. How often does the train to Boston run?

(A) No, I don't run often.

(B) 15 dollars please.

(C) Every 30 minutes.

10. Do you want me to open a window?

(A) Yes, it was a great show.

(B) If you don't mind.

(C) Sure, I'll buy a new one.

11. Which vending machine did you say was out of order?

(A) 10 dollars please.

(B) Yes, he ordered yesterday.

(C) The one in the lobby.

12. How do I get to the airport?

(A) Nearly 10miles.

(B) Here are the map.

(C) I signed up for that online.

13. How did you learn of this opening at Roman Technology?

(A) By shipping you a new one.

(B) We're open until 9 p.m.

(C) I read about it in the newspaper.

14. Why did you purchase so much paper?

(A) To reduce expenses.

(B) It was discounted.

(C) They're in the closet.

15. What is the purpose of your visit to Manila?

(A) I just got here.

(B) To attend a conference.

(C) At a hotel downtown.

16. Who's in charge of the BM contract?

(A) It's scheduled for Friday.

(B) Can i get his contact number?

(C) It was George last year.

17. Could you tell me where the accounting department is?

(A) It begins at 7.

(B) Let's ask the receptionist.

(C) You should open an account.

18. Why did you change the carpet in this room?

(A) Several hundred dollars.

(B) The old one was worn out.

(C) I'll see if one's available.

19. Could you carry these reports to the accounting office?

(A) I'll report it right now.

(B) Sure, I'd be happy to.

(C) A yearly statement.

20. Should I make copies for the all members or just a few?

(A) It'll last about 4 hours.

(B) No, I didn't.

(C) Not everyone needs a copy.

21. Is it going to be much longer to see the doctor?

(A) No, I didn't go last time.

(B) Sorry, today is the busiest day.

(C) You have to go to the dentist.

22. When will Sarah send out the meeting schedule?

(A) Hasn't she already done that?

(B) No, I forgot.

(C) It was a great conference.

23. The reimbursement report includes all receipts, doesn't it?

(A) No, it still has to be updated.

(B) That's a good offer.

(C) Yes, he works in accounting.

24. I don't recommend using this copier.

(A) Don't tell me it's broken again!

(B) How many do you need?

(C) It will take a few minutes.

25. Has your manager approved your transfer yet?

(A) I usually take bus.

(B) I just submit the request.

(C) In the international terminal.

26. Mr. Ryan has canceled his appointment again.

(A) Just a couple of days ago.

(B) Did he arrange another one?

(C) Sorry, I have a plan.

27. Didn't we go over the results of the customer surveys?

(A) We should do it again before everyone is here.

(B) I'll call the customer service for help.

(C) Yes, I'm planning to.

28. This ad will appear in several locations around Washington.

(A) We haven't seen the latest report.

(B) Whenever you want.

(C) Do you know where?

29. Should we invite all staff to the meeting or just the managers?

(A) Post the sign in a window.

(B) The meeting room is not that big.

(C) He is in charge of this project.

30. There were more people at the trade show this year, weren't there?

(A) It was a big success.

(B) Don't worry I won't .

(C) Probably in late May.

31. I think the longer coat would be more practical.

(A) It's just around the corner.

(B) I think I can't wait any longer.

(C) That's the one I want to buy.

Questions 32 through 34 refer to the following conversation.

M: Hello, this is Masashi from Value Landscaping and I'm calling to confirm the lawn care service we are offering for your house. Is this Thursday morning still a good time for you?

W: Oh, actually, no. I forgot that because I have a doctor's appointment that morning. Could I reschedule the service for Friday instead?

M: Let's see... OK, I can do on Friday at 9:30 in the morning. Does that work for you?

W: Yes, thanks. And I suggest that you park on Chancery Lane, which is right behind my house. My street is too narrow for a truck. So you won't be able to park in front.

32. What service does the speaker discuss?

(A) Lawn maintenance

(B) Insect remover

(C) Tree planting

(D) Fence installation

33. What does the woman want to do?

(A) File a complaint

(B) Confirm product specifications

(C) Get a price estimate

(D) Reschedule an appointment

34. What does the woman make a suggestion about?

- (A) What to bring
- (B) Where to park**
- (C) How much to charge
- (D) Whom to hire

Questions 35 through 37 refer to the following conversation.

W: Hello, I'm here today to conduct a survey for Coco Supermarket about customer satisfaction. I was wondering if you could tell me a little about your experiences shopping here.

M: Sure. You know it's become a really good place to shop since the owner decided to move the store to this new location last year.

W: I see. Did you shop at Coco Supermarket when it was located on Annandale Avenue?

M: I went in there a few times but that store was so small and it didn't have a wide selection. What's so great about this new bigger location is that it offers a larger variety of items.

35. Why is the woman at the supermarket today?

- (A) To meet the owner
- (B) To conduct a survey**
- (C) To set up a display
- (D) To buy some food

36. What did the owner change about the supermarket last year?

(A) The location

(B) The hours

(C) The names

(D) The manager

37. What does the man say he likes about the supermarket?

(A) The low prices

(B) The store design

(C) The wide selection of products

(D) The friendly customer service

Questions 38 through 40 refer to the following conversation.

W: Hello, I've just arrived on flight 405 from LA.

Unfortunately I can't locate my suitcase at the baggage carousel. Could you check where it is? Here's my baggage claim number.

M: Hmm... It seems that the bag wasn't put on your connecting flight. I'm afraid it won't get here until tomorrow afternoon.

W: Oh no, I need my suit for a presentation I'm making at a conference in the morning with important clients.

What's the airline's policy about lost or delayed luggage?

M: Well, we'll pay for certain expenses but you'll have to read this pamphlet to see exactly what is covered.

38. What is the conversation mainly about?
- (A) Flight delays
 - (B) Missing luggage**
 - (C) Seat assignments
 - (D) Gate changes
39. What does the woman say she must do the next day?
- (A) Lead a tour
 - (B) Check into a hotel
 - (C) Give a presentation**
 - (D) Travel to a different city
40. What does the man recommend that the woman do?
- (A) Bring a photo identification
 - (B) Return at a later time
 - (C) Use public transportation
 - (D) Consult the pamphlet**

Questions 41 through 43 refer to the following conversation.

W: Hi, I reserved the standard room at your hotel for this Saturday. But I'd like to change it to a larger suite. Are there any suites available that night?

M: I'm afraid we have two-night minimum for our largest rooms. Would you be interested in staying an additional night? Either Friday night or Sunday night?

W: Umm. I can't do that. I'm only staying one night for the

VR Technology conference.

M: Well, let me check with my manager, then. He might be able to waive the restrictions since you'll be here for the conference.

41. Why is the woman calling the hotel?

- (A) To organize a conference
- (B) To confirm a booking
- (C) To change a reservation**
- (D) To complain about a service

42. What does the man suggest?

- (A) Taking a shuttle bus
- (B) Staying an additional night**
- (C) Calling back at a later time
- (D) Checking the hotel's Web site

43. According to the man, what might be possible for conference participants?

- (A) Waiving a fee
- (B) Providing a schedule
- (C) Reducing a rate
- (D) Changing a restriction**

Questions 44 through 46 refer to the following conversation.

M: Hi, Amanda. Did you see the messages that technical support department just sent out? It looks like the

computer network will be down for maintenance tomorrow morning.

W: Yes, I just read it. If the network is disabled, we won't be able to use the online comprehension program and tomorrow morning is the meeting with our engineering team in India to go over the new product design. Should we reschedule it?

M: No, It was so difficult finding the time we were all available. Let's have a meeting by conference call instead. Even though we won't be able to use the Internet, our phones will still be working.

44. What were the speakers notified about?

- (A) An annual inspection
- (B) A construction delay
- (C) New travel regulations
- (D) Network system maintenance**

45. What had the speakers planned to do tomorrow?

- (A) Discuss a design**
- (B) Update a set of blueprints
- (C) Host a welcome reception
- (D) Complete a research project

46. What does the man recommend?

- (A) Having employees work off-site
- (B) Changing computer passwords
- (C) Holding a meeting by phone**
- (D) Extending a deadline

Questions 47 through 49 refer to the following conversation with three speakers.

W: Hi, I'm hoping you can help me. My husband and I are interested in doing some redecorating in living room.

M1: Certainly. We can help you choose everything from appliances and cabinets to paint colors.

W: Thanks. We are having trouble finding the right paint color. All the samples we found are much too bright.

M1: Mm, okay. Just find a theme color that's close to what you're looking for, and I can darken it by a couple of shades.

M2: Oh, that would be great. But, can we order the same color in the future?

M1: Sure, that's not a problem. Also I want to let you know that we're offering a special promotion this month, 20% off any home-improvement purchase you make in our store.

47. What is the conversation mainly about?

- (A) Building a new house
- (B) Renting an apartment
- (C) Renovating a living room**
- (D) Purchasing a property

48. What problem does the woman mention?
(A) A price is higher than expected.
(B) A product was discontinued.
(C) She could not find an item she wanted.
(D) She ordered the wrong type of paint.
49. What is available only until end of the month?
(A) Free installation service
(B) A free gift with a purchase
(C) An extended warranty
(D) Reduced prices

Questions 50 through 52 refer to the following conversation.

M: I'm trying to locate an article that was published in the local newspaper, about 1 or 2 years ago. Does the library have a copy? I don't know how far back you keep newspapers?

W: We only keep issues of the local paper for the last month. But articles from the last 10 years are indexed online. So I can help you find an electronic copy of the article.

M: Great. Can I print it?

W: Usually we provide the printing service. But unfortunately our printer is out of order now. If you give

me your email address, I can inform you right after we fix the technical problem.

50. Where are the speakers?

(A) At a library

(B) At a bookstore

(C) At a print shop

(D) At a publishing company

51. What problem does the woman mention?

(A) A book is not available.

(B) A newspaper delivery is late.

(C) A facility is closed.

(D) A printer is not working.

52. What does the woman suggest the man do?

(A) Renew a subscription

(B) Call technical support

(C) Give his email address

(D) Visit another location

Questions 53 through 55 refer to the following conversation.

W: Is this where I can get a temporary parking permit for my rental car? I'm an employee here.

M: You've come to the right place except we don't issue

temporary permits. You can buy a new parking permit sticker for 10 dollars. I will just need to see your employee identification badge.

W: Yeah, but can I just get the temporary permit? I forgot to bring my ID badge and I don't have time to go back home.

M: **There's a policy against that.** But you can park in public parking area on Ritta Street. It's not that far away.

53. What does the woman request?

- (A) A price estimate
- (B) A street map
- (C) A different rental car
- (D) A temporary parking permit**

54. Why does the man say, "There's a policy against that."?

- (A) To make a recommendation
- (B) To complete some paperwork
- (C) To refuse a request**
- (D) To ask for an exception

55. What does the man suggest?

- (A) Rescheduling an appointment
- (B) Paying with a credit card
- (C) Using an alternate parking area**
- (D) Selecting a smaller vehicle

Questions 56 through 58 refer to the following conversation.

W: I'm going to be out of town starting Monday, August 1st, and I'd like to put a hold on my mail please.

M: Certainly, we can keep your mail here at the post office while you're away. Incidentally, did you know that you can have your mail forwarded to another address instead?

W: Well, I'm actually going to be out of country, so I don't think that'd be possible. I'd prefer you keep everything at the post office until I get back.

M: Ok, so when do you want delivery to start up again?

56. What is the conversation mainly about?

- (A) Organizing a meeting
- (B) Redecorating an office
- (C) Stopping mail delivery**
- (D) Finding a lost package

57. Why does the woman say, "I'm actually going to be out of country."?

- (A) To decline man's suggestion**
- (B) To ask for a mail address
- (C) To accept additional service
- (D) To renew the subscription

58. What will the woman most likely tell the man next?

- (A) The date of her return**
- (B) Her email address
- (C) The topic of her workshop
- (D) Her subscription number

Questions 59 through 61 refer to the following conversation.

W: John, I'm looking for a new fitness center to join. The one I currently go to is convenient for me but they just sent out an email saying they're closing down in July.

M: Why don't you join mine? The monthly fee is affordable and exercise machines are up-to-date. Personally, I just go there to swim. I usually go first thing in the morning because the pool's practically empty then.

W: Oh, that's good to know. I prefer going to the gym when it's less crowded too. Can I try out the equipment before signing up for a membership?

M: Yes, they offer one-day trials and if you decide to sign up, mention my name and you'll get a discount on the first month.

59. What problem does the woman mention?

- (A) Her schedule is very busy.
- (B) A fee has increased.
- (C) A fitness center is closing.**
- (D) A building is under construction.

60. What does the man say about the swimming pool?

- (A) It will not be open next month.
- (B) It has swimming instructors available.
- (C) Its hours were recently extended.
- (D) It is not crowded in the morning.**

61. How can the woman obtain a discount?

- (A) By presenting a voucher
- (B) By referring a friend's name**
- (C) By going to a facility on weekdays only
- (D) By paying for several months in advance

Questions 62 through 64 refer to the following conversation.

W: Karl, how's everything going up here? Are you checking the electric wires of each apartment?

M: It's getting to be a problem because our maintenance workers can't always get to it right away. We should hire a professional electronics company to come in to do that work.

W: We considered that before, but we thought it would be too expensive.

M: Yes, **but that was quite a while ago**. We manage more apartments now and our budget has been increased lately.

W: That's true. Our staff is already busy dealing with an increase in maintenance requests.

M: Right, and that's why it would be better to contract the work out. I'll call some painting companies right now for some cost estimates.

62. Where do the speakers most likely work?

- (A) At a moving company
- (B) At a construction firm
- (C) At an apartment management office**
- (D) At an interior design company

63. What does the man imply when he says, "but that was quite a while ago"?

- (A) A new lighting fixture should be installed.
- (B) A procedure has been improved.
- (C) A decision should be reconsidered.**
- (D) Electric wires should be changed.

64. What will the man do next?

- (A) Purchase new equipment
- (B) Research some prices**
- (C) Send a maintenance person
- (D) Replace a device

Questions 65 through 67 refer to the following conversation and e-mail inbox.

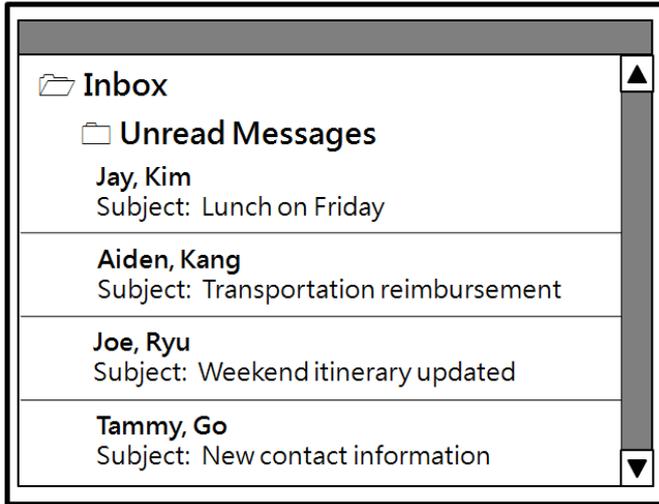
M: Hi, Mina. I heard you're attending the marketing meeting in LA too.

W: Yes, that reminds me. Did you have a chance to look at the e-mail? We all got it with a new schedule of events for the weekend.

M: Not yet. I was out of the office and haven't caught up on reading the e-mail yet. Why? What's changed?

W: Oh, just that we need to be there earlier than expected. So I've decided to take the train because I won't have to deal with the traffic that way. Why don't you come with me?

M: That's a good idea! I'll book two train tickets online then.



65. What event are the speakers planning to attend?

- (A) A career fair
- (B) A marketing meeting**
- (C) A department picnic
- (D) A technology conference

66. Look at the graphic. Who's e-mail does the woman mention?

- (A) Jay, Kim
- (B) Aiden, Kang
- (C) Joe, Ryu**
- (D) Tammy, Go

67. What will the man probably do next?

- (A) Go to the station
- (B) Reserve tickets**
- (C) Call a travel agency
- (D) Provide transportation

Questions 68 through 70 refer to the following conversation and pie chart.

W: Next, let's discuss our upcoming summer internship program. In the past, we've been successful by recruiting from university career fairs, but I'd like to do something different this time.

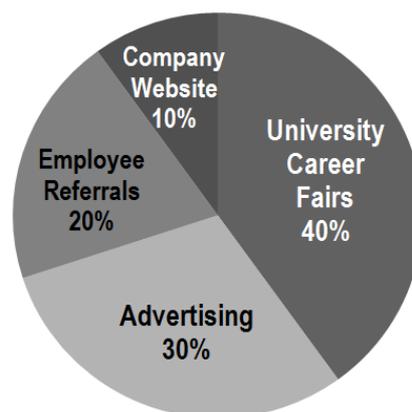
M: Really? Why's that?

W: Well, our employees spend so much time travelling to different universities that they fall behind on other important projects.

M: Good point. We could put more of our resources into our second-most effective recruiting method. Actually, more than a quarter of our employees were recruited that way.

W: That's exactly what I was thinking. Would you set up a meeting with Kate in PR and explore possibilities for expanding last year's campaign?

How do we find employees?



68. What does the woman want to do?

- (A) Make travel arrangements
- (B) Receive a budget report
- (C) Change hiring method**
- (D) Address a lecture

69. Look at the graphic. Which method does the man suggest using?

- (A) University career fairs
- (B) Advertising**
- (C) Employee referrals
- (D) Company Web site

70. What does the woman suggest the man do?

- (A) Simplify a survey
- (B) Review a contract
- (C) Work with a colleague**
- (D) Provide more training opportunities

Questions 71 through 73 refer to the following telephone message.

W: Hello, my name is Kelly. I'm calling about an ad I saw on your Web site for a one-bedroom apartment. Umm... I see that your apartment is located on Teheran

Street, which is pretty far from the center of the city. I'm just wondering whether there's any public transportation nearby. Since I don't have a car, I'm worried about how I'll go get to my job downtown. Anyway, could you please give me a call back as soon as possible? You can reach me at 583-4855. Thanks.

71. What is the purpose of the telephone message?

- (A) To confirm a travel time
- (B) To follow up on a job interview
- (C) To inquire about some housing**
- (D) To get direction to a business

72. What does the speaker say she is worried about?

- (A) Finding an office space
- (B) Maintaining a house
- (C) Missing a flight
- (D) Commuting to a job**

73. What does the speaker ask the listener to do?

- (A) Give her a map
- (B) Return her call**
- (C) Make a reservation
- (D) Consult some websites

Questions 74 through 76 refer to the following advertisement.

M: If your house needs renovating, why not choose a company you trust? Bacchus is the number one remodeling contractor in the Virginia. With most other companies, you have to check and maintain your renovated house on your own! **Who wants to do that?** Unlike our competitors, however, we will inspect that everything in your space is working as it should even after the project is completed. We also guarantee long term quality. Visit our Website at www.bacchus.com to see pictures of other spaces we've remodeled. You're sure to be impressed by the creativity and quality of our past project.

74. What type of business is being advertised?

- (A) A web-design firm
- (B) A hardware store
- (C) A real estate agency
- (D) A remodeling company**

75. What does the speaker mean when she says, "Who wants to do that"?

- (A) A task is inconvenient.**
- (B) A project requires more volunteers.
- (C) An event is no longer popular.
- (D) An application period has begun.

76. What does the speaker suggest the listeners do online?

(A) View work samples

(B) Leave comments

(C) Request a consultation

(D) Find a business location

Questions 77 through 79 refer to the following announcement:

W: Everyone, attention please. This is our last stop on our tour today, the Klimt Museum of Art and History. Here in the museum there are collections of artworks from over 100 years of history in the region. Also, it will feature pieces by 50 well known jewelry artists. This exhibit has already been shown in Rome, Paris and London and it has received excellent reviews. Plus, our gift shop is going to be selling affordable reproductions of some of the most prominent pieces of jewelry. These replicas have been specially made to be sold during this exhibit. To receive upcoming information about our special exhibit, please sign up to be added to our mailing list at www.Klimtart.com.

77. Where is this announcement most likely taking place?

- (A) In a park
- (B) In a hotel
- (C) In a library
- (D) In a museum**

78. What does the speaker say about the gift shop?

- (A) It will be closing for renovations.
- (B) It will be selling special merchandise.**
- (C) It has free maps.
- (D) It is offering a discount today.

79. What does the speaker encourage the listener to do?

- (A) Volunteer at the museum
- (B) Purchase advance tickets
- (C) Register for mailing list**
- (D) Meet some visiting artists

Questions 80 through 82 refer to the following announcement.

M: Good morning. I'd like to thank everyone on the construction crew for your hard work. The renovations on the George Mason medical center are coming along nicely. Unfortunately, even though we've been building at a steady pace, the work won't be completed by the original deadline so we've decided to extend the construction period by two weeks. In light of this news, I had to create a new work schedule. Now, let me pass

around it and let me know as soon as possible if you notice any problems.

80. Who is the speaker most likely talking to?

(A) Construction workers

(B) Store managers

(C) A city official

(D) Hospital staff

81. According to the speaker, what has changed about the project?

(A) A new supervisor has been appointed.

(B) A deadline has been extended.

(C) A design has been rejected.

(D) A budget has been reduced.

82. What will the speaker most likely do next?

(A) Distribute some documents

(B) Introduce a guest

(C) Complete an installation

(D) Answer some questions

Questions 83 through 85 refer to the following announcement.

M: Good morning, as you know, we need to start getting the store ready for our big annual sale. I'd like to give you all different tasks, so we can get things down as

efficiently as possible. Also, double-check the schedule as we're opening an hour early, your shift will be different from usual. And one last thing, please make sure to tell shoppers about our policy for sale items. Any sale items purchased this weekend can be returned for store's credit only.

83. What will take place this weekend?

- (A) A sales event**
- (B) A grand opening
- (C) A building inspection
- (D) A store renovation

84. What is the purpose of the announcement?

- (A) To explain a security procedure
- (B) To describe a store layout
- (C) To assign work tasks**
- (D) To introduce new hires

85. What should salespeople explain to customers?

- (A) A return policy**
- (B) Membership benefits
- (C) New models of products
- (D) Sales items

Questions 86 through 88 refer to the following broadcast.

W: Thanks for tuning in for tonight's business report. Today AK Holton, a locally based company with over 20 years of experience designing and manufacturing clothing, announced that they decided to purchase GQ Incorporated. GQ Incorporated will provide an online platform for selling AK Holt's clothing. Make sure to tune in at this time tomorrow for an exclusive interview with the president of AK Holton. She'll give us more details about what this acquisition will mean to the local company.

86. What is the main topic of the broadcast?

- (A) An annual budget
- (B) A business acquisition**
- (C) Employment figures
- (D) A marketing campaign

87. What type of business is AK Holton?

- (A) An online magazine company
- (B) An interior design firm
- (C) An advertising agency
- (D) A clothing company**

88. What does the speaker encourage the listeners to do?

(A) Listen to an interview

(B) Visit a website

(C) Apply for a job

(D) Enter a contest

Questions 89 through 91 refer to the following announcement.

M: Attention all factory employees. Because of the heavy snowfall predicted for later this afternoon and in the interest of your safety, we're stopping all factory operations at 3 pm. The early closing will ensure that all of you can get home before the heavy snow storm begins. Before you leave, please unplug any electrical cords from the wall outlets around your work areas. We're asking you to unplug the machinery to prevent a power surge. Please call the main office at 555-0123 before coming to work tomorrow to make sure that the factory will open at the usual time.

89. What caused the problem?

(A) A power outage

(B) A delayed material shipment

(C) An inclement weather condition

(D) A broken piece of machinery

90. What are the employees asked to do before leaving work?

- (A) Turn in their time sheets
- (B) Clean their work areas
- (C) Unplug some equipment**
- (D) Submit a service request

91. Why are listeners told to call main office?

- (A) To obtain a parking permit
- (B) To check business hours**
- (C) To hear a weather report
- (D) To volunteer for a task

Questions 92 through 94 refer to the following telephone message.

W: Hi Mr. Rogan, This is Marie Anderson calling from the human resources department at KR airlines. Thank you again for applying for the pilot position here at KR and for coming in last week to take part in the flight simulation. I have some good news. You performed very well during the simulation, so we'd like to offer you a job. I just emailed you a contract along with information about the salary, benefits and start date. If you accept our offer, please sign the contract attached to the email and return it to our office by next Saturday.

92. What type of company does the speaker work for?

- (A) An airline company**
- (B) A recruiting agency
- (C) A magazine publisher
- (D) A manufacturing plant

93. According to the speaker, what did the listener participate in last week?

- (A) A scientific experiment
- (B) A flight simulation**
- (C) A press conference
- (D) A sporting event

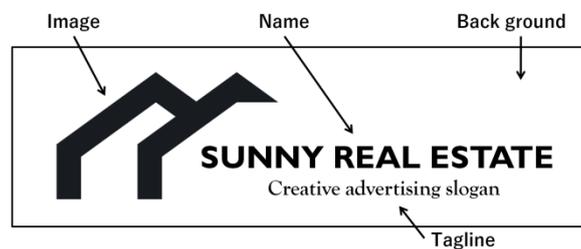
94. What should the listener do by next Saturday?

- (A) Submit a job application
- (B) Submit a certification
- (C) Conduct a job interview
- (D) Turn in a signed contract**

Questions 95 through 97 refer to the following talk and diagram.

M: Welcome to the third workshop on running your own business. So far we've discussed online campaign for small businesses. Today, we'll be talking about designing a logo that represents the company you are

creating. Please take a look at the slide. We'll talk about each of the features though; I want to begin by looking at the phrase, "Creative advertising slogan". It's how customers will identify you, so you should consider what message you want to communicate. Also, I'd like to hand out some actual flyers and brochures that have successfully attracted customer. Here we go.



95. Who is the workshop intended for?

- (A) Corporate executives
- (B) Bank tellers
- (C) Small business owners**
- (D) Magazine editors

96. Look at the graphic. Which part of the logo does the speaker discuss first?

- (A) An image
- (B) A name
- (C) A background
- (D) A tagline**

97. What will be distributed to the listeners?

- (A) Refreshments
- (B) Coupons
- (C) Promotional materials**
- (D) Seminar schedule

Questions 98 through 100 refer to the following telephone message.

M: Hi, Robin. This is Catherine from the human resources department. I'm calling all the managers to let everyone know that the manager meeting originally scheduled for today is being postponed until Thursday. Since all the managers will participate in the marketing conference, the manager meeting will be held as soon as that's over. As you know, we haven't hired anyone new in a while, so I'd like to discuss what the application process will include for your department. I'll send out the specific meeting agenda by email to everyone in the next hour or so.

Thursday Schedule	
10:00	
11:00	Client consultation
12:00	
13:00	Marketing conference
14:00	
15:00	Budgeting Seminar
16:00	

98. Who most likely is the message for?

- (A) A computer technician
- (B) A department manager**
- (C) An accountant
- (D) HR department staff

99. Look at the graphic. What time does the speaker want to meet?

- (A) At 10:00
- (B) At 12:00
- (C) At 14:00**
- (D) At 16:00

100. What would the speaker like to discuss at the meeting?

- (A) A project budget
- (B) A client complaint
- (C) A hiring process**
- (D) An arrangement for travel

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01 (A) 02 (D) 03 (C) 04 (C) 05 (C)
06 (D) 07 (A) 08 (C) 09 (C) 10 (B)
11 (D) 12 (B) 13 (D) 14 (B) 15 (B)
16 (C) 17 (B) 18 (B) 19 (B) 20 (C)
21 (B) 22 (A) 23 (A) 24 (A) 25 (B)
26 (B) 27 (A) 28 (C) 29 (B) 30 (A)
31 (C) 32 (A) 33 (D) 34 (B) 35 (B)
36 (A) 37 (C) 38 (B) 39 (C) 40 (D)
41 (C) 42 (B) 43 (D) 44 (D) 45 (A)
46 (C) 47 (C) 48 (C) 49 (D) 50 (A)
51 (D) 52 (C) 53 (D) 54 (C) 55 (C)
56 (C) 57 (A) 58 (A) 59 (C) 60 (D)
61 (B) 62 (C) 63 (C) 64 (B) 65 (B)

- 66 (C) 67 (B) 68 (C) 69 (B) 70 (C)
- 71 (C) 72 (D) 73 (B) 74 (D) 75 (A)
- 76 (A) 77 (D) 78 (B) 79 (C) 80 (A)
- 81 (B) 82 (A) 83 (A) 84 (C) 85 (A)
- 86 (B) 87 (D) 88 (A) 89 (C) 90 (C)
- 91 (B) 92 (A) 93 (B) 94 (D) 95 (C)
- 96 (D) 97 (C) 98 (B) 99 (C) 100 (C)